IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring Requirements Not Met for: Tarkington SUD

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have the right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During June of 2024 we did not complete all monitoring for coliform bacteria and there for could not be sure of the quality of the drinking water during that time.

What Should I do?

There is nothing that you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

We collected every required coliform sample in July of 2024 and are no longer in violation. Since the incident we have changed our operating procedures to include a multi-step verification of sample completion and drop off at our testing facilities to further prevent future incidents.

For more information, please contact Billy Chapman (General Manager) at 281-592-6060 or visit the office at 19396 Hwy 321 Cleveland TX, 77327.

Please Share this information withal the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses.). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This Notice is being sent to you by Tarkington SUD

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